# A desktop or laptop with the following processors:

**Intel i class or better, or AMD APU class or better, clocked at Dual-core 1.4 GHz or better**
**NOTE: Atom, Celeron, Pentium, and Opteron processors are not permitted**

| | MINIMUM | RECOMMENDED |
|---|---|---|
| Hard Drive | 20 GB or more of available space<br>60 GB or more of total space | 30 GB or more of available space<br>60 GB or more of total space |
| Standard Connection and Speed*<br><br>Wi-Fi connections are NOT Supported | Hard-wired connection (No wireless)<br>Minimum 10 mbps download /<br>Minimum 3 mbps upload | Hard-wired connection (No wireless)<br>Minimum 30 mbps download /<br>Minimum 10 mbps upload |
| Maximum Latency Threshold | 120 milliseconds (ms) | 50 milliseconds (ms) |
| Monitor Recommendations | 1280 x 1024 (SXGA) screen resolution | 1920 x 1080 (Full HD or 1080p) |
| Dual Monitor Capability | May be required for some programs | Recommended |
| USB 3.0 Port | Required to be used with USB headsets and flash drives | |

# MAC requirements



| | MINIMUM | RECOMMENDED |
|---|---|---|
| CPU Speed | iMac, Mac Mini, MacBook/MacBook Air/MacBook Pro, Mac Pro built in 2015 or later | iMac, Mac Mini, MacBook/MacBook Air/MacBook Pro, Mac Pro built in 2019 or later |
| Hard Drive | 20 GB or more of available space 60 GB or more of total space | 30 GB or more of available space 60 GB or more of total space |
| Memory | 4 GB of RAM | 8 GB of RAM |
| Operating System | Must be running MS Windows via Boot Camp.* See page 3 for acceptable Windows operating systems | Must be running MS Windows via Boot Camp.* See page 3 for acceptable Windows operating systems |
| Standard Connection and Speed** Wi-Fi connections are NOT Supported | Hard-wired connection (No wireless) Minimum 10 mbps download / Minimum 3 mbps upload | Hard-wired connection (No wireless) Minimum 30 mbps download / Minimum 10 mbps upload |

| | | |
|---|---|---|
| Maximum Latency Threshold | 120 milliseconds (ms) | 50 milliseconds (ms) |
| Monitor Recommendations | 1280 x 1024 (SXGA) screen resolution | 1920 x 1080 (Full HD or 1080p) |
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· *Macs must have an Ethernet port or an USB Ethernet adapter in order to maintain a hardwired internet connection*

- **Please note: These are the basic requirements (both minimum and recommended).**

- **Certain client systems may necessitate higher or additional requirements.**

- **Please review all Opportunity Announcements carefully for details regarding such requirements.**

- **AGENTS must service on the computer they use to perform the PC Scan at time of enrollment. If it is determined your computer is different than the one your used at time of enrollment, and it is incompatible with the client program, you will not be permitted to service.**

- **\*Boot Camp and a licensed version of Windows MUST be installed if the client program is a non-ASD program.**

- **\*\* If you are using Spectrum® as your Internet Service Provider, you must have Spectrum® Business Class Plan.**

FOR ADDITIONAL QUESTIONS – PLEASE EMAIL US

WE RECOMMEND ALL INTERESTED APPLICANTS ATTEND OUR COMPREHENSIVE INFO SESSION!  CLICK HERE TO REGISTER!